



Bank of Maharashtra
Corporate Office, Montclair, 134/1, Baner-
Pashan Link Road, Pashan,
Pune 411021



NOTICE INVITING TENDER (RFP)

Bank of Maharashtra invites sealed tender offers (Technical bid and Commercial bid) from eligible and reputed bidders' /service providers for **"RFP 12/2026-27 for Supply, Implementation, Customization and Maintenance of AI Based Interactive Voice / Video Assistant project (Inbound and Outbound Calling Service) for five years"**.

The detailed tender document is available on tender section of Bank's website: <https://www.bankofmaharashtra.bank.in> and Govt. e-Market place (GeM) portal <https://gem.gov.in/> w.e.f. 21.08.2026 with following details:

RFP Ref No.: RFP 12/2026-27

GeM Bid No.: GEM/2026/B/7947589

Due date for Bid submission: 12.09.2026 17.00 hrs.

Interested bidders may download the RFP document from above mentioned sites. All further updates related to tenders will also be available on **GeM Portal**. Bank reserves the right to cancel or reschedule the RFP process without assigning any reason.

Date: 21.08.2026

Sd/-
Chief General Manager
Department of Information Technology